



Canadian Network of Agencies for Regulation
Réseau canadien des organismes de réglementation

2019 WEBINAR SERIES

WEBINAR #1: THURSDAY, APRIL 25TH: 2:00 P.M. – 3:30 P.M.

Testing Accommodations in the 21st Century: Candidate Expectations, Security Concerns, and Increased Complexity

Paulette Anthony, Director, Examinations and Certification Process, Financial Planning Standards Council

Isabelle Gonthier, Ph.D., President and COO, Yardstick Assessment Strategies

Dealing with testing accommodations for credentialing exams in a fair and effective manner is critical for all certification and licensure bodies. However, this is not without some challenges as these demands for accommodations have been increasing over the years and the requests are more and more complex. In this presentation, we will review various types of requests from actual examples in the financial and health sectors and outline what credentialing organizations should be aware of and paying attention to in evaluating and granting these requests. Security elements in how and when to accommodate will be covered, in addition to recommendations in how to communicate with candidates to manage expectations and ensure a fair examination process and maintain the integrity of the program.

WEBINAR #2: FRIDAY, MAY 3RD, 2:30 P.M. – 4:00 P.M.

Modern Governance: Leading Modern Change

Kevin McCarthy, RN, BScN, MPPAL, Director, Strategy, College of Nurses of Ontario

Anne Coghlan, RN, MScN, Executive Director and CEO, College of Nurses of Ontario

Traditional governance models are viewed as profession-focused and are not sustainable. Pro-active change is needed for Boards to be effective at maintaining (or regaining) public trust. The Board of a health profession regulator has taken a bold risk advocating for reforms that radically change its own structure, composition and processes in an effort to put the public first.

This interactive session will discuss challenges and lessons learned that are applicable to regulators across Canada and will provide participants with practical resources for their own governance reform journey. The experiences of the College of Nurses of Ontario will be used as a case study to consider trends in good governance and the controversies related to governance reform, including: public/profession composition, board size, competencies, code of conduct, stakeholder engagement, and board evaluation. Major themes will include:

- Proactive governance reform that is evidence-informed will position Boards to be effective in achieving their mandates and maintain confidence of the public, registrants and governments.
- Boards that resist change, or believe the status quo can be maintained, risk having significant change imposed upon them; it's better to influence and lead change.
- Learn from evidence, including the success and failures in other jurisdictions, to provide a path for your own governance reforms.